CURRICULUM VITAE

Bio Data

Surname:	**Waponyole**
Other Names:	**Francis**
Date of Birth:	**February 2,1982**
Marital Status:	**Married**
Gender:	**Male**
Nationality:	**Ugandan**
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Career Objective

To acquire the highest level of competence and professionalism, through continuous learning and development to meet desired levels of performance, as I gain more knowledge and practical skills to build a progressive career in management.

Personal Attributes

I am a committed and positive person equipped with honest principles and people related skills.

One, who thrives in a highly pressurized and challenging environment, can work under minimum supervision and is geographically mobile.

Core Competences and Ability

- ✓ A very good time manager and team player.
- ✓ Superior leadership and management skills.
- ✓ Sound computer Knowledge and Skills.
- ✓ Good communication skills both written and spoken.
- ✓ Interpersonal skills

Academic Background

Year	Institute	Award
2005-2007	Kyambogo University Kampala	Diploma in Computer Science
2004	Makerere University Kampala	Certificate in IT essentials I and II for CISCO
2004	Makerere University Kampala	Certificates in CCNA, Levels 1, 2, 3, and 4, for CISCO
2001-2003	Makerere University Kampala	Certificate in computer science
1999-2000	Kyambogo College School	Uganda Advanced Certificate of Education
1995-1998	Bukedi College Kachonga	Uganda Certificate of Education

Career Experience

1. **Systems Support Officer at Kakira Sugar limited,** since 2008 to date;
   Maintenance and monitoring of the primary Data Centre and Disaster Recovery Data Centre for any faults and alerts to void any downtime, Maintaining and restorations of LANs, Installations of different OS, maintaining of different Serers, Exploring new technologies, Helpdesk and support services, and computing trainings to users.

2. **Systems administrator for Marasa Africa,** (Mweya Safari Lodge, Paraa Safari Lodge, and Chobe Safari Lodge) since 2009 to 2013;
   Administration of the Mail server, Network Infrastructure, Hospitality Management system, offering business Centre services to guests and giving updated training to all users on the system usage.

- **Trainee at computer point Uganda limited;**
  Industrial training in installation and design of Structured Cabling for Voice and Data at Computer Point LTD for four months period in 2007

- **Industrial Trainee, at National Water and Sewerage Corporation headquarters Kampala**, in computer repair, and maintenance, networking, data Centre management, and taking inventory records of IT related items and equipment for three-month period in 2006

- **Industrial Trainee at BITS Uganda Ltd in Wandegeya Kampala;** Computer repair, and maintenance for three months in 2004

WORK RELATED TRAINING & CERTIFICATIONS:

- ETA Certified Fiber optic Installer Training (OTDR and Splicing Machines) in India, in 2015.

- Cyber security Workshop by ITU in 2011.

- Microsoft Certificate of Achievement: Managing and Maintaining Microsoft Windows Server 2003 Environmentat APTECH Computer Education Kampala.

- Solaris 10g in-house training at Kakira Sugar limited, for a month period.

- VMWare In-House Training (VMWare Technology Exploring, Pilot Survey, Development, Testing, and production) by 356 Technologies, at Kakira Sugar limited, for a year's period.

- APC in-house training for Data Centre cooling and UPS systems at Kakira Sugar limited for three days period.

- Certified Fiber Optic Technician Training (CFOT) at Learn IT Centre, Dar-es-salaam in 2009.

OTHER SKILLS:

- Structured Cabling for copper and Fiber Optic Networks.

- Fiber Optic Splicing, Termination and testing and troubleshooting using OTDR and power meter Machine.

- Troubleshooting to detect faults, and timely restoration of fiber optic installations.

- Direct involvement in underground excavations and Lying ducts involving planning, approvals and following of professional standards of work.

- Installation and configuration of CCTV cameras, troubleshooting and restorations.

- SAP Basis administration of user's profiles, roles, permissions and printer administration.

- VMware virtual environment system support to users.

- Installation and administration of IP Cameras using sinology software.

- Setup and configuring client mail software (MS Outlook express, MS Office outlook, Eudora and incredimail),and Mail Traq on windows server environment.

- Printers' installations and administration for laser jet and dot matrix both local and network.

- Backup/Restore and re-installation of user computers.

- On Tape backup/Restore operations in data recovery Centre.

- Working with Antivirus software and scanning of viruses on standalone and network environments.

- Administration of Hotel Management Systems like Fidelio (Reservations), Micros

(Restaurant), Material

- Management (Stores), Sun Financials (Accounting), Wi-Fi for Business centers.

- Centralized Network Security Management and administration with SONIC Wall firewalls.

- Licensed operator of air drone systems for field site captions.

SUCCESSFULLY COMPLETED WORK PROJECTS

- Kakira sugar Data Recovery Centre Designing, planning, construction, and hardware installations for power and data infrastructure on a 2km optic 1.5km optical fiber multimode back born.

- VM Ware Dell Virtualization with VX RAIL Stretched cluster full implementation.

- Designing, planning, and installation of 40 users' LANs at each of the Kakira sugar division offices; Kabyaza (2km),Chico (5km), and Karongo (3km) on wireless line of site and optic cable backbone from head office.

- Kakira Sugar Hospital LAN, for 48 users, plinking the male ward, female ward, x-ray, and Lab blocks, with a 3.5kmfiber optic backbone run including underground excavations.

- Kakira sugar education offices LAN for 24 users on a 300m optical backbone with backup routes.

- Kakira sugar secondary school LANs for students Lab (96 users) and staff offices (24 users) on 1km opticalbackbone.

- Kakira guest house LAN for front office, back office, restaurant, bar, kitchen, store and configuration of WIFI forguest areas with optic fiber backbone run of 2.5km.

- Kayunga sugar newly constructed motor garage and store for 56 users point on a 1km optic cable backbone run. Kakira distillery plant LAN infrastructure for 54 users and CCTV points on fiber optic backbone backup routes ofover 400m.

- Kakira bottling plant LAN infrastructure for 48 users and 30 CCTV points on optical backbone backup routes of over300m.

- Successful termination and splicing of all the above fiber optic cables following testing and commissioning followingprofessional standards.

- Time to time fiber link restorations for faulty and damaged fiber routes.

- Basic CISCO switch configurations and troubleshooting for VLANs and management.

INTERESTS AND ACTIVITIES:

- Exploring new Technologies
- Interacting with new people
- Travelling to new places.

LANGUAGES SPOKEN:

- English
- Lusoga
- Luganda
- Swahili
- Lugisu

REFEREES:

1. **Mr. Jordan Waheze**, IT Manager Kakira Sugar limited P.O Box 121 Jinja
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DECLARATION

I Francis Waponyole hereby declare to the best of my knowledge that the above information is true and proper.

Signature…………………………………………………… Date: 05/06/ 2025