

# Dr. Natalee Olson, DC

Board-Certified Doctor of Chiropractic | Clinical Director | Clinic Owner

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## Professional Summary

Experienced Board Certified Doctor of Chiropractic with over 10 years of hands-on clinical practice and proven success as a Clinical Director and clinic owner. Expertise in high-volume patient care, corrective and wellness chiropractic, multidisciplinary modalities, and full-scope clinic operations. Recognized for strong leadership, exceptional patient retention, and outcomes-driven care across diverse populations, from newborns to geriatric patients.

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## Clinical Expertise

- Comprehensive chiropractic examinations, digital X-ray interpretation, and corrective care planning
- High-volume patient care (200–375+ patients/week) with exceptional retention and outcomes
- Diagnosis and management of acute, chronic, and complex neuromusculoskeletal conditions
- Cash-based and insurance-based practice models
- Patient education, reports of findings, and long-term corrective and wellness care transitions

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## Professional Experience

### Doctor of Chiropractic & Clinical Director

*Chicago Chiropractic & Sports Injury Centers — Chicago, IL | 2018–2024*

#### ***Clinical Director / Owner:***

- Hire, train, and manage staff (15+ employees) and oversee payroll, bill pay, and clinic operations
- Monitor denied insurance claims and outstanding patient balances
- Maintain a positive, teamwork-focused clinic environment treating over 200 patients/week
- Support the community as a healthcare advocate, offering holistic healthcare education pro bono

#### ***Chiropractor:***

- Digital X-ray radiology, report of findings, and care plan development
- Chiropractic adjustments for over 375 patient visits per week.
- Cervical lordotic traction prescriptions and durable medical equipment RX
- ICD-10 and CPT coding, insurance claim submission, insurance verification and reimbursement follow-up
- Assist patients with internal health and supplemental guidance using my B.S. in Food Science and Human Nutrition
- Provide individualized care to over 200 patient visits per week with objective clinical outcomes
- Maintain proper EHR and SOAP note documentation for all patients.

### Doctor of Chiropractic & Lead Consultant

*Kabir Center For Health — Bloomington, IL | 2024–Present*

- Deliver comprehensive care to 370 + patients/week in a fully cash-based clinic
- Conduct exams, consultations, digital 3D x-rays, and report of findings; maintain over 88% retention
- Diagnose and treat diverse conditions and ages (3 days–98 years) including neuropathy, radicular pain, scoliosis, migraines, low back/neck pain, TMJ, pregnancy, chronic autoimmune and neurological conditions
- Lead wellness re-enrollments, post-corrective care reviews, and monthly patient education dinners
- Integrate advanced modalities including Softwave therapy, Hyper T sauna, Emsella/Emsculpt, and functional rehab; ensure accurate EHR documentation, CPT, and ICD-10 coding

### International, Maritime & Locum Tenens Chiropractic Practice — Independent/Contract | 2010–Present

- Extensive Chiropractic, Medical, locum tenens experience: 10+ countries, 7+ U.S. communities, 4+ maritime companies.
- Senior roles: Director of Medical & Case Management, Medical Consultant, Guest Medical Screening Provider across United States of America, Southeast Asia, Tahiti, Middle East, Caribbean.
- Sole medical responder during international in-flight emergencies; provided rapid assessment, stabilization, and decision-making.

## **Independent Contractor and Consultant Durable Medical Equipment Specialist**

Self-Employed – Clinical Director, Holistic Health – USA

March 2018 – Present

- Prescribe, educate, and instruct patients on the use of various durable medical equipment devices.
- Complete CPT and ICD-10 codes for insurance authorization and medical necessity.
- Optimize patient outcomes and medical companies net revenues through speciality independent relationships with medical equipment manufacturing retailers.

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## **Adjustment Techniques**

- Diversified
- Cox® Flexion-Distraction
- Thompson Drop
- Activator (Level II)
- Active Release Technique® (ART)
- Sacral Occipital Technique (SOT)
- Upper Cervical
- Selective Functional Movement Assessment (SFMA)

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## **Modalities & Therapies**

- SoftWave® Tissue Regeneration Therapy
- Class IV Laser Therapy
- Electrical Stimulation & Ultrasound
- Infrared Sauna Therapy
- Spinal & Functional Rehabilitation
- Therapeutic & Corrective Exercise
- Functional Movement Therapy
- Emsella® & Emsculpt® Rehabilitation
- Integrated Nutrition Diagnosis & Lifestyle Coaching
- Kinesiology Taping

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## **Additional Certifications & Skills**

- Active Board-Certified Doctor of Chiropractic
- ICD-10 & CPT Coding (Insurance & Cash-Based Models)
- Digital X-Ray & EMR Systems
- Clinic Operations, Leadership & Staff Development
- HIPAA Compliance
- CPR, AED, & First Aid

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## **References**

Available upon request